Welcome
Shaping Health and Care
Sussex Coast College, Station Approach, Hastings
3 May 2017
Agenda

• Welcome and introductions
• A personal story
• *East Sussex Better Together (ESBT)* Alliance – next steps
• Group 1: Checklist to decide our new model of accountable care
• Break and marketplace
• Group discussion 2: Outcomes framework – measuring our success
• Group discussion 3: Getting involved in your Locality
• Reflections from today and how to stay involved
Welcome and Introduction

Dr Susan Rae
GP Governing Body Member
Thank you for all your feedback so far

• You’ve helped make our ESBT programme a success through your **feedback, ideas and commitment** which is enabling us to work together in a more integrated way

• We’re now closer than ever to achieving a **fully integrated and sustainable health and social care system** for local people

• Our **new model of accountable care** is the vehicle that will help us cross the ‘finishing line’ together and complete the transformation we began with back in August 2014
ESBT: more integrated services becoming available for local people

- Crisis response service in place
- Frailty service in place
- Joint Community Rehabilitation Team in place
- Social Prescribing services in place – Welfare Benefits
- 41 Integrated Support Workers recruited
- 15 Proactive Care Practitioners recruited
- Falls assessor and falls prevention classes introduced as part of Falls and Fracture Prevention Service

3 May 2017
ESBT: snapshots of success

Joint Community Rehabilitation Team supports more than 7,000 people; 77% remained at home.

‘I was very stressed, on sleeping tablets. After speaking with the Welfare Benefits Project I felt that I had someone on my side who was listening to me’

‘It is so excellent that all of the different services are now in communication…(I) feel positive and supported’

Frailty Service
ESBT: recognition and innovation

Kent Surrey and Sussex Academic Health Network awards for key projects to:

• Tackle health inequalities
• Involve the public in shaping services
• Provide enhanced frailty services

Innovative ‘See What I See’ technology project linking care homes residents with GPs for ‘virtual’ communication and assessments wins funding from the Health Foundation – pilot in EHS CCG

3 May 2017
A Personal Story

Sheila’s Journey
East Sussex Better Together Alliance - next steps

Amanda Philpott Chief Officer, Hastings and Rother CCG and Eastbourne, Hailsham and Seaford CCG
Keith Hinkley Director of Adult Social Care and Health, East Sussex County Council
ESBT - our progress so far

• We are already delivering a wide range of integrated services and working to reduce health inequalities

• But, we need to do even more to ensure services are affordable for the future, and that we can continually improve them.

• Our 150 week ESBT programme to transform health and care services is now moving from its first phase of establishing partnerships into ESBT Business as Usual, your continued contribution is vital
Key changes in terms of investment

• We’re at an important **tipping point between the old and the new**
• Our move to accountable care needs to address the **triple aims**:
  • Improve the quality and experience of patient care
  • Improve population health and well-being
  • Ensure financial sustainability and best use of resources
• This new approach will be **delivered through and designed around our localities**
We reached a **milestone in April** when we began a ‘test-bed’ year of the *ESBT* Alliance to:

- assess the **best ways of formally working** even more closely together (‘accountable care’)
- deliver the **best health and care outcomes** for local people
How we will work as ESBT Alliance

The things that matter in our governance structure include:

• Making sure our health and care services are commissioned based on people’s needs and that we are accountable to our local populations

• Making sure local people are involved in the work that we do

• Making sure our staff are able to make the best decisions in the interests of people who use our services

• Making sure we work together to deliver good services now
Stakeholder involvement

Within the ESBT Alliance structure we are setting up a new countywide, collaborative health and wellbeing stakeholder representative group as part of a new approach to involving and engaging stakeholders in strategic planning. We want to:

• Make sure that stakeholders can contribute to the decision-making process
• Continue to use a range of engagement methods and activities to help us shape our new integrated system and improve services
• Improve links between existing groups and forums
• Make best use of the information and views we gather
Some legal vehicles for working together

• Prime Provider/Prime Contractor

• Provider Collaboration/Contractual Joint Venture

• Aliencing: Commissioners and Providers

• Forms of merger or new organisation

We want to decide the best vehicle in July 2017
What criteria will help us decide on the legal form and the model?

7 broad criteria:

- Transformation
- Quality and Safety
- Access and Choice
- Financial Sustainability
- Governance and Accountability
- Clinical and Professional Sustainability
- Deliverability

3 May 2017
Our developing ESBT Outcomes Framework

1) Population health and wellbeing
2) The experience of local people
3) Transformed services – better use of resources
4) Quality care and services
1. Checklist to help us decide our new model of accountable care

2. Outcomes framework – measuring our success

3. Getting involved in your Locality
Group Session 1:
Checklist to decide our new model of accountable care
Checklist to help us decide our new model of care

• During the test-bed year we are looking towards the future and the best option for formally bringing together the ESBT Alliance organisations.

• We have developed a checklist to help us decide this.

• We need your help to see if we’ve got it right.
Shaping Health and Care

Marketplace Break - tea and coffee
We hope you will have a chance to visit our marketplace stands today.

- Healthwatch
- Home Works
- Support with Confidence
- Isabel Blackman Centre
- Health and Social Care Connect
- Healthy Hastings and Rother
- ESBT Alliance
- East Sussex Local Pharmaceutical Committee
- Sexual Health
- You Said, We Did
- Patient Online
- Age UK
Group Session 2:
Outcomes framework – measuring our success
• At the autumn Shaping Health and Care events, we developed outcomes together that have fed into the outcomes framework we present to you today.

• This is a tool to help link what we do (our activities) to what we want to achieve (our outcomes).

• The draft outcomes framework is being piloted in 2017/18 through engagement activities with local people and staff.

• We are bringing it to the round table discussion today to find out what you think of it.
Group session 3: Getting involved in Locality Planning
Planning services in Localities

- Defined **geographical areas**
- A place to **plan** and **deliver** services
- Includes **primary, community social care and mental health services**
- Will have resources to care for people **in the community** and pay for **more specialist care when needed**
- Make best use of scarce **resources and skills**
Identifying priorities for locality planning

What is locality planning?

- A broad range of stakeholders come together to share knowledge and experience to create services which most effectively support local people.
- An opportunity to identify key professionals within each locality who can take that work forward.

What does this mean for you?

- New opportunities to get involved in planning support services.

What do we need from you?

- Invaluable insight into the quality of support services in your local community
- Intelligence about ways of joint working across the voluntary and community sector, integrated Locality Teams, local business and wider partners.

This will help us to co-design services to improve health and care outcomes.
Reflections and staying involved

Barbara Beaton
Lay member for patient and public engagement, Hastings and Rother Clinical Commissioning Group
Staying involved

• Visit eastsussex.gov.uk/esbt

• Twitter @HastRothCCG

• Join our ESBT Public Reference Forum

• Call us on 01273 485300

• Come to our next Shaping Health and Care Event, Wednesday, 1 November, 2017
Thank you for your time, energy and valuable contributions.

See you in the autumn...